

Section I: Complaint Data Summary: All CMHSP Rights Offices**Part A: Totals**

Allegations Involved	9203
Allegations Investigated	6792
Substantiated	2973

Part B: Aggregate Summary

1. Freedom from Abuse

Code	Category	Received	Investigation	Intervention	Substantiated
7221	Abuse Class I	26	26		3
7222	Abuse Class II	799	799		204
7223	Abuse Class III	543	543		202
7224	Sexual Abuse	88	88		16

2. Freedom from Neglect

Code	Category	Received	Investigation	Intervention	Substantiated
7225	Neglect Class I	80	80		31
7226	Neglect Class II	229	229		85
7227	Neglect Class III	1092	1092		714

3. Rights Protection System

Code	Category	Received	Investigation	Intervention	Substantiated
7760	Access to Rights System	12	9	2	5
7545	Retaliation/Harassment	56	56		12
7060	Notice/Explanation of Rights	5	5	0	2
7780	Complaint Investigation Process	12	9	3	10
7840	Appeal Process	1	1	0	0
7880	Mediation	0	0	0	0
7520	Failure to Report	132	123	9	130

4. Admission/Discharge/Second Opinion

Code	Category	Received	Investigation	Intervention	Substantiated
7050	Second Opinion - Denial of Services	9	5	4	1
4090	Second Opinion - Denial of Hospitalization	3	0	3	1
4980	Objection to Hospitalization (minor)	0	0	0	0
4190	Termination of Voluntary Hospitalization (adult)	0	0	0	0
4630	Independent Clinical Examination	0	0	0	0
4510	Court Hearing/Process	1	0	1	0

5. Civil Rights

Code	Category	Received	Investigation	Intervention	Substantiated
7041	Civil Rights: Discrimination, Accessibility, Accommodation, etc	30	23	7	5
7044	Religious Practice	16	13	3	5
7045	Voting	0	0	0	0
7047	Presumption of Competency	2	2	0	0
7048	Marriage/Divorce	0	0	0	0

6. Family Rights

Code	Category	Received	Investigation	Intervention	Substantiated
7111	Dignity & Respect	99	88	11	30
7112	Receipt of General Education Information	1	1	0	1
7113	Opportunity to provide information	3	3	0	0

7. Communication & Visits

Code	Category	Received	Investigation	Intervention	Substantiated
7261	Visitation	24	18	6	5
7262	Contact with Attorneys or others regarding legal matters	1	1	0	0
7263	Access to telephone, mail	61	51	10	19
7264	Funds for postage, stationery, telephone usage	5	3	2	2
7265	Written and posted limitations, if established	0	0	0	0
7266	Uncensored Mail	13	11	2	4
7267	Access to entertainment materials, information, news	4	2	2	3

8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Investigation	Intervention	Substantiated
7481	Disclosure of Confidential Information	357	235	122	151
7485	Withholding of Information (includes Recipient access to records)	11	6	5	2
7486	Correction of Record	2	2	0	0
7487	Access by P & A to records	0	0	0	0
7501	Privileged Communication	1	1	0	1

9. Treatment Environment

Code	Category	Received	Investigation	Intervention	Substantiated
7081	Safety	401	303	98	174
7082	Sanitary	73	63	10	31
7083	Humane	116	95	21	46
1708	Dignity & Respect	1208	988	220	408
7085	Nutrition	54	39	15	16
7086	Least Restrictive Setting	28	18	10	3

10. Freedom of Movement

Code	Category	Received	Investigation	Intervention	Substantiated
7441	Restrictions/Limitations	80	61	19	26
7400	Restraint	17	17	0	7
7420	Seclusion	25	24	1	14

11. Financial Rights

Code	Category	Received	Investigation	Intervention	Substantiated
7301	Safeguarding Money	62	56	6	20
7302	Facility Account	3	2	1	0
7303	Easy Access to Money in Account	17	8	9	4
7304	Ability to Spend or Use as Desired	5	3	2	1
7305	Delivery of Money upon Release	7	7	0	0
7360	Labor & Compensation	12	10	2	3

12. Personal Property

Code	Category	Received	Investigation	Intervention	Substantiated
7281	Possession and Use	127	93	34	50
7282	Storage Space	2	0	2	1
7283	Inspection at Reasonable Times	0	0	0	0
7284	Search/Seizure	12	9	3	7
7285	Exclusions	1	0	1	0
7286	Limitations	2	2	0	2
7287	Receipts to Recipient and to Designated Individual	8	8	0	2
7288	Waiver	0	0	0	0
7289	Protection	28	20	8	16

13. Suitable Services

Code	Category	Received	Investigation	Intervention	Substantiated
7080	Treatment suited to condition	1582	1287	295	514
7049	Treatment by spiritual means	1	1	0	1
7100	Physical and mental exams	2	2	0	0
7130	Choice of physician/mental health professional	47	30	17	4
7140	Notice of clinical status/progress	5	4	1	0
7150	Services of mental health professional	5	5	0	0
7003	Informed Consent	20	17	3	12
7170	Electro Convulsive Therapy (ECT)	0	0	0	0
7160	Surgery	0	0	0	0
7180	Psychotropic Drugs	5	4	1	0
7190	Notice of medication side effects	2	2	0	0
7029	Information on Family Planning	0	0	0	0

14. Treatment Planning

Code	Category	Received	Investigation	Intervention	Substantiated
7121	Person-Centered Process	70	53	17	29
7122	Timely development	21	19	2	19
7123	Requests for Review	4	3	1	0
7124	Participation by Individual(s) of choice	6	4	2	3
7125	Assessment of Needs	8	7	1	7

15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Investigation	Intervention	Substantiated
7241	Prior Consent	4	2	2	1
7242	Identification	0	0	0	0
7243	Objection	0	0	0	0
7244	Release to others/return	0	0	0	0
7245	Storage/Destruction	0	0	0	0
7246	Treatment	1	1	0	0

16. Forensic Issues

Code	Category	Received	Investigation	Intervention	Substantiated
2020	Incompetent to Stand Trial (I.S.T.)				
2050	Not Guilty by Reason of Insanity (N.G.R.I.)				

TOTALS: 7789 6792 997 3065

17. No Right Involved

Code	Category	Received
0000	No Right Involved	756

18. Outside Provider Jurisdiction

Code	Category	Received
0001	Outside Provider Jurisdiction	657

The Mental Health Code requires in 330.1780 (1): “If it has been determined through investigation that a right has been violated, the respondent shall take appropriate remedial action that meets all of the following requirements: (a) Corrects or provides a remedy for the rights violations. (b) Is implemented in a timely manner. (c) Attempts to prevent a recurrence of the rights violation.” It is the responsibility of the ORR to maintain a record of the documented action.

Provider Key					
01	Outpatient	06	Day Program DD	11	Psychosocial Rehabilitation
02	Residential MI	07	Workshop (Prevocational)	12	Partial Hospitalization
03	Residential DD	08	Supported Employment	13	SIP
04	Inpatient	09	ACT	14	Other
05	Day Program MI	10	Case Management		

Remedial Action Key					
01	Verbal Counseling	06	Staff Transfer	10	Policy Revision/Development
02	Written Counseling	07	Training	11	Environmental Repair /Enhancement
03	Written Reprimand	08	Employment Termination	12	Plan of Service Revision
04	Suspension	*08	Employee left the agency, but substantiated	13	Recipient Transfer to Another Provider/Site
05	Demotion	09	Contract Action	14	Other

Remedial Action Taken for Substantiated Rights Violations All CMHSP Rights Offices

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	01	01
1708	dignity & respect	01	01
1708	dignity & respect	01	01
1708	dignity & respect	01	01
1708	dignity & respect	01	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01
1708	dignity & respect	02	01

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	03	01
1708	dignity & respect	03	01
1708	dignity & respect	03	01
1708	dignity & respect	03	01
1708	dignity & respect	03	01
1708	dignity & respect	05	01
1708	dignity & respect	06	01
1708	dignity & respect	06	01
1708	dignity & respect	07	01
1708	dignity & respect	08	01
1708	dignity & respect	09	01
1708	dignity & respect	09	01
1708	dignity & respect	10	01
1708	dignity & respect	10	01
1708	dignity & respect	10	01
1708	dignity & respect	10	01
1708	dignity & respect	11	01
1708	dignity & respect	13	01
1708	dignity & respect	13	01
1708	dignity & respect	14	01
1708	dignity & respect	14	01
1708	dignity & respect	14	01
1708	dignity & respect	14	01
1708	dignity & respect	14	01
1708	dignity & respect	01	02
1708	dignity & respect	02	02
1708	dignity & respect	03	02
1708	dignity & respect	03	02
1708	dignity & respect	03	02
1708	dignity & respect	03	02
1708	dignity & respect	03	02
1708	dignity & respect	06	02
1708	dignity & respect	07	02

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	13	03
1708	dignity & respect	13	03
1708	dignity & respect	13	03
1708	dignity & respect	13	03
1708	dignity & respect	13	03
1708	dignity & respect	13	03
1708	dignity & respect	14	03
1708	dignity & respect	02, 03	03
1708	dignity & respect	01	04
1708	dignity & respect	02	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	03	04
1708	dignity & respect	06	04
1708	dignity & respect	06	04
1708	dignity & respect	07	04
1708	dignity & respect	07	04
1708	dignity & respect	13	04
1708	dignity & respect	14	04
1708	dignity & respect	14	04
1708	dignity & respect	14	04
1708	dignity & respect	14	04
1708	dignity & respect	14	04

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
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1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	03	08
1708	dignity & respect	06	08
1708	dignity & respect	06	08
1708	dignity & respect	06	08
1708	dignity & respect	06	08
1708	dignity & respect	06	08
1708	dignity & respect	06	08
1708	dignity & respect	06	08
1708	dignity & respect	06	08
1708	dignity & respect	07	08

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	12	08
1708	dignity & respect	13	08
1708	dignity & respect	13	08
1708	dignity & respect	13	08
1708	dignity & respect	13	08
1708	dignity & respect	14	08
1708	dignity & respect	14	08
1708	dignity & respect	14	08
1708	dignity & respect	02, 03	08
1708	dignity & respect	02, 03	08
1708	dignity & respect	02, 03	08
1708	dignity & respect	02, 03	08
1708	dignity & respect	02	09
1708	dignity & respect	02	10
1708	dignity & respect	03	10
1708	dignity & respect	03	10
1708	dignity & respect	10	10
1708	dignity & respect	13	10
1708	dignity & respect	02	12
1708	dignity & respect	02	12
1708	dignity & respect	01	13
1708	dignity & respect	01	13
1708	dignity & respect	01	14
1708	dignity & respect	01	14
1708	dignity & respect	02	14
1708	dignity & respect	02	14
1708	dignity & respect	03	14
1708	dignity & respect	03	14
1708	dignity & respect	03	14
1708	dignity & respect	13	14
1708	dignity & respect	14	14
1708	dignity & respect	14	14
1708	dignity & respect	01	*08

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	03	*08
1708	dignity & respect	03	*08
1708	dignity & respect	03	*08
1708	dignity & respect	03	*08
1708	dignity & respect	14	*08
1708	dignity & respect	14	*08
1708	dignity & respect	02, 03	*08
1708	dignity & respect	02, 03	*08
1708	dignity & respect	02	01, 02
1708	dignity & respect	02	01, 02
1708	dignity & respect	05	01, 02
1708	dignity & respect	07	01, 02
1708	dignity & respect	02	01, 02, 07
1708	dignity & respect	02	01, 02, 07
1708	dignity & respect	02	01, 02, 07
1708	dignity & respect	02	01, 02, 07
1708	dignity & respect	02	01, 02, 07
1708	dignity & respect	02	01, 03
1708	dignity & respect	11	01, 03
1708	dignity & respect	02, 03	01, 03, 07
1708	dignity & respect	09	01, 03, 14
1708	dignity & respect	03	01, 04
1708	dignity & respect	13	01, 06, 07
1708	dignity & respect	01	01, 07
1708	dignity & respect	02	01, 07
1708	dignity & respect	02	01, 07
1708	dignity & respect	02	01, 07
1708	dignity & respect	03	01, 07
1708	dignity & respect	03	01, 07
1708	dignity & respect	03	01, 07
1708	dignity & respect	03	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	09	01, 07
1708	dignity & respect	12	01, 07

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	13	01, 07
1708	dignity & respect	13	01, 07
1708	dignity & respect	14	01, 07
1708	dignity & respect	14	01, 07
1708	dignity & respect	14	01, 07
1708	dignity & respect	14	01, 07
1708	dignity & respect	14	01, 07
1708	dignity & respect	02, 03	01, 07
1708	dignity & respect	01	01, 07, 09
1708	dignity & respect	01	01, 07, 09
1708	dignity & respect	14	01, 07, 10
1708	dignity & respect	02	01, 07, 14
1708	dignity & respect	01	01, 11
1708	dignity & respect	12	01, 13
1708	dignity & respect	02	02, 04, *08
1708	dignity & respect	02	02, 04, *08
1708	dignity & respect	14	02, 06, 07
1708	dignity & respect	02	02, 07
1708	dignity & respect	07	02, 07
1708	dignity & respect	13	02, 07
1708	dignity & respect	03	02, 07, 14
1708	dignity & respect	14	02, 14
1708	dignity & respect	07	03, 04
1708	dignity & respect	03	03, 04, 07
1708	dignity & respect	03	03, 04, 07, 08
1708	dignity & respect	03	03, 04, 07, 14
1708	dignity & respect	03	03, 05
1708	dignity & respect	13	03, 05, 07
1708	dignity & respect	02	03, 05, 07, 10
1708	dignity & respect	02	03, 05, 07, 10
1708	dignity & respect	02	03, 05, 07, 10
1708	dignity & respect	02	03, 05, 07, 10
1708	dignity & respect	02	03, 05, 07, 10
1708	dignity & respect	02	03, 05, 07, 10
1708	dignity & respect	02	03, 06
1708	dignity & respect	13	03, 06, 07

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	01	03, 07
1708	dignity & respect	02	03, 07
1708	dignity & respect	02	03, 07
1708	dignity & respect	02	03, 07
1708	dignity & respect	02	03, 07
1708	dignity & respect	02	03, 07
1708	dignity & respect	02	03, 07
1708	dignity & respect	02	03, 07
1708	dignity & respect	03	03, 07
1708	dignity & respect	03	03, 07
1708	dignity & respect	03	03, 07
1708	dignity & respect	03	03, 07
1708	dignity & respect	03	03, 07
1708	dignity & respect	03	03, 07
1708	dignity & respect	03	03, 07
1708	dignity & respect	06	03, 07
1708	dignity & respect	06	03, 07
1708	dignity & respect	07	03, 07
1708	dignity & respect	11	03, 07
1708	dignity & respect	11	03, 07
1708	dignity & respect	02, 03	03, 07
1708	dignity & respect	02, 03	03, 07
1708	dignity & respect	02, 03	03, 07
1708	dignity & respect	02	03, 14
1708	dignity & respect	14	03; 14
1708	dignity & respect	02	04, 05, 07, 13
1708	dignity & respect	02	04, 06
1708	dignity & respect	02	04, 07
1708	dignity & respect	03	04, 07
1708	dignity & respect	03	04, 07
1708	dignity & respect	03	04, 07
1708	dignity & respect	03	04, 07
1708	dignity & respect	06	04, 07, 14
1708	dignity & respect	14	04, 14
1708	dignity & respect	02	06, 07

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	02	07, 08
1708	dignity & respect	02	07, 08
1708	dignity & respect	02	07, 08
1708	dignity & respect	02	07, 08
1708	dignity & respect	03	07, 08
1708	dignity & respect	03	07, 08
1708	dignity & respect	03	07, 08
1708	dignity & respect	02	07, 10
1708	dignity & respect	03	07, 13
1708	dignity & respect	03	07, 14
1708	dignity & respect	03	07, 14
1708	dignity & respect	03	07, 14
1708	dignity & respect	03	08, 14
1708	dignity & respect	03	08, 14
1708	dignity & respect	03	10, 14
1708	dignity & respect	02	P
4090	second opinion - denial of hospitalization	01	07
7003	informed consent	10	10
7003	informed consent	03	12
7003	informed consent	01	14
7003	informed consent	01	14
7003	informed consent	10	14
7003	informed consent	10	14
7003	informed consent	01	*08
7003	informed consent	03	01, 03, 13
7003	informed consent	10	07, 10
7003	informed consent	01	07, 14
7003	informed consent	01	12, 14
7003	informed consent	01	P
7041	civil rights - discrimination, accommodation	01	07
7041	civil rights - discrimination, accommodation	14	07
7041	civil rights - discrimination, accommodation	03	02, 07
7041	civil rights - discrimination, accommodation	10	07, 14
7041	civil rights - discrimination, accommodation	11	07, 14

Code	Category	Type of Provider	Type of Remedial Action
7044	religious practice	03	08
7044	religious practice	03	10
7044	religious practice	02, 03	*08
7044	religious practice	02, 03	03, 07
7044	religious practice	09	03, 07, 10
7049	treatment by spiritual means	02	07
7050	second opinion-denial of services	14	07
7060	rights protection - notice/explanation of rights	10	14
7060	rights protection - notice/explanation of rights	10	07, 13
7080	treatment suited to condition	01	01
7080	treatment suited to condition	02	01
7080	treatment suited to condition	02	01
7080	treatment suited to condition	02	01
7080	treatment suited to condition	02	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	03	01
7080	treatment suited to condition	06	01
7080	treatment suited to condition	06	01
7080	treatment suited to condition	07	01
7080	treatment suited to condition	09	01
7080	treatment suited to condition	10	01
7080	treatment suited to condition	10	01
7080	treatment suited to condition	10	01
7080	treatment suited to condition	10	01
7080	treatment suited to condition	10	01
7080	treatment suited to condition	10	01
7080	treatment suited to condition	13	01

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
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7080	treatment suited to condition	03	07
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7080	treatment suited to condition	03	07
7080	treatment suited to condition	03	07
7080	treatment suited to condition	06	07
7080	treatment suited to condition	06	07
7080	treatment suited to condition	06	07
7080	treatment suited to condition	09	07
7080	treatment suited to condition	10	07
7080	treatment suited to condition	10	07
7080	treatment suited to condition	13	07

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	03	08
7080	treatment suited to condition	03	08
7080	treatment suited to condition	03	08
7080	treatment suited to condition	03	08
7080	treatment suited to condition	03	08
7080	treatment suited to condition	03	08
7080	treatment suited to condition	03	08
7080	treatment suited to condition	03	08
7080	treatment suited to condition	04	08
7080	treatment suited to condition	06	08
7080	treatment suited to condition	10	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	13	08
7080	treatment suited to condition	14	08
7080	treatment suited to condition	14	08
7080	treatment suited to condition	14	08
7080	treatment suited to condition	14	08
7080	treatment suited to condition	14	08
7080	treatment suited to condition	02, 03	08
7080	treatment suited to condition	01	09
7080	treatment suited to condition	01	09
7080	treatment suited to condition	02	09
7080	treatment suited to condition	02	09
7080	treatment suited to condition	02	09
7080	treatment suited to condition	03	09
7080	treatment suited to condition	01	10
7080	treatment suited to condition	01	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	02	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	03	10
7080	treatment suited to condition	04	10
7080	treatment suited to condition	06	10
7080	treatment suited to condition	09	10
7080	treatment suited to condition	10	10
7080	treatment suited to condition	10	10
7080	treatment suited to condition	10	10
7080	treatment suited to condition	11	10
7080	treatment suited to condition	11	10
7080	treatment suited to condition	14	10
7080	treatment suited to condition	14	10
7080	treatment suited to condition	14	10
7080	treatment suited to condition	02, 03	10
7080	treatment suited to condition	10	11
7080	treatment suited to condition	01	12
7080	treatment suited to condition	01	12
7080	treatment suited to condition	01	12
7080	treatment suited to condition	01	12
7080	treatment suited to condition	02	12
7080	treatment suited to condition	02	12

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	03	12
7080	treatment suited to condition	06	12
7080	treatment suited to condition	07	12
7080	treatment suited to condition	07	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	10	12
7080	treatment suited to condition	13	12
7080	treatment suited to condition	14	12
7080	treatment suited to condition	02	13
7080	treatment suited to condition	02	13
7080	treatment suited to condition	03	13
7080	treatment suited to condition	03	13
7080	treatment suited to condition	03	13
7080	treatment suited to condition	03	13
7080	treatment suited to condition	14	13
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	01	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	02	14
7080	treatment suited to condition	03	14
7080	treatment suited to condition	03	14
7080	treatment suited to condition	03	14
7080	treatment suited to condition	03	14
7080	treatment suited to condition	03	14
7080	treatment suited to condition	03	14
7080	treatment suited to condition	07	14
7080	treatment suited to condition	09	14
7080	treatment suited to condition	09	14
7080	treatment suited to condition	10	14
7080	treatment suited to condition	10	14
7080	treatment suited to condition	10	14
7080	treatment suited to condition	10	14
7080	treatment suited to condition	10	14
7080	treatment suited to condition	11	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	13	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	14	14
7080	treatment suited to condition	01	*08
7080	treatment suited to condition	02	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	03	*08
7080	treatment suited to condition	08	*08
7080	treatment suited to condition	13	*08
7080	treatment suited to condition	13	*08
7080	treatment suited to condition	13	*08
7080	treatment suited to condition	13	*08
7080	treatment suited to condition	13	*08
7080	treatment suited to condition	14	*08
7080	treatment suited to condition	14	*08
7080	treatment suited to condition	02, 03	*08
7080	treatment suited to condition	08	01, 02, 10
7080	treatment suited to condition	03	01, 03
7080	treatment suited to condition	02, 03	01, 03
7080	treatment suited to condition	02	01, 03, 07
7080	treatment suited to condition	10	01, 03, 07
7080	treatment suited to condition	10	01, 03, 07, 13
7080	treatment suited to condition	02	01, 03, 10
7080	treatment suited to condition	02	01, 03,07
7080	treatment suited to condition	02	01, 07

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	03	01, 07
7080	treatment suited to condition	03	01, 07
7080	treatment suited to condition	03	01, 07
7080	treatment suited to condition	03	01, 07
7080	treatment suited to condition	03	01, 07
7080	treatment suited to condition	10	01, 07
7080	treatment suited to condition	12	01, 07
7080	treatment suited to condition	13	01, 07
7080	treatment suited to condition	14	01, 07
7080	treatment suited to condition	02, 03	01, 07
7080	treatment suited to condition	02	01, 07, 14
7080	treatment suited to condition	03	01, 07, 14
7080	treatment suited to condition	03	01, 08
7080	treatment suited to condition	02	01, 10
7080	treatment suited to condition	05	01, 10
7080	treatment suited to condition	14	01, 10
7080	treatment suited to condition	10	01, 10
7080	treatment suited to condition	14	01, 10, 12
7080	treatment suited to condition	13	01, 13
7080	treatment suited to condition	01	01, 14
7080	treatment suited to condition	10	01, 14
7080	treatment suited to condition	02	02, 04
7080	treatment suited to condition	02	02, 05, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	03	02, 07
7080	treatment suited to condition	10	02, 07
7080	treatment suited to condition	13	02, 07
7080	treatment suited to condition	13	02, 07

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	14	02, 07
7080	treatment suited to condition	02	02, 10
7080	treatment suited to condition	06	02, 10
7080	treatment suited to condition	10	02, 10
7080	treatment suited to condition	03	03, 04
7080	treatment suited to condition	03	03, 04
7080	treatment suited to condition	03	03, 04, 07
7080	treatment suited to condition	03	03, 04, 07
7080	treatment suited to condition	03	03, 04, 07
7080	treatment suited to condition	02	03, 05
7080	treatment suited to condition	02	03, 05
7080	treatment suited to condition	13	03, 05
7080	treatment suited to condition	02	03, 05, 07, 10
7080	treatment suited to condition	12	03, 06
7080	treatment suited to condition	02	03, 07
7080	treatment suited to condition	02	03, 07
7080	treatment suited to condition	02	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	03	03, 07
7080	treatment suited to condition	06	03, 07
7080	treatment suited to condition	07	03, 07
7080	treatment suited to condition	13	03, 07
7080	treatment suited to condition	13	03, 07, 14
7080	treatment suited to condition	02	03, 10
7080	treatment suited to condition	02	03, 10

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	06	03, 10
7080	treatment suited to condition	13	03, 10
7080	treatment suited to condition	13	03, 10
7080	treatment suited to condition	02	03, 12
7080	treatment suited to condition	03	03, 14
7080	treatment suited to condition	03	03, 14
7080	treatment suited to condition	14	03, 14
7080	treatment suited to condition	03	04, 05
7080	treatment suited to condition	02	04, 06
7080	treatment suited to condition	07	04, 06
7080	treatment suited to condition	02	04, 07
7080	treatment suited to condition	02	04, 07
7080	treatment suited to condition	02	04, 07
7080	treatment suited to condition	03	04, 07
7080	treatment suited to condition	03	04, 07
7080	treatment suited to condition	03	04, 07
7080	treatment suited to condition	10	04, 07
7080	treatment suited to condition	10	04, 07
7080	treatment suited to condition	13	04, 07
7080	treatment suited to condition	13	04, 07
7080	treatment suited to condition	13	04, 07
7080	treatment suited to condition	13	04, 07
7080	treatment suited to condition	02	04, 08
7080	treatment suited to condition	03	06, 12
7080	treatment suited to condition	01	06, 14
7080	treatment suited to condition	01	06, 14
7080	treatment suited to condition	03	07, 08
7080	treatment suited to condition	03	07, 08
7080	treatment suited to condition	03	07, 08
7080	treatment suited to condition	02, 03	07, 08, 12
7080	treatment suited to condition	02	07, 10
7080	treatment suited to condition	02	07, 10
7080	treatment suited to condition	02	07, 10
7080	treatment suited to condition	09	07, 10

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	09	07, 10
7080	treatment suited to condition	09	07, 10
7080	treatment suited to condition	10	07, 10
7080	treatment suited to condition	10	07, 10
7080	treatment suited to condition	10	07, 10
7080	treatment suited to condition	13	07, 10
7080	treatment suited to condition	02, 03	07, 10
7080	treatment suited to condition	03	07, 10
7080	treatment suited to condition	10	07, 10
7080	treatment suited to condition	02	07, 10, 12
7080	treatment suited to condition	01	07, 10, 12, 14
7080	treatment suited to condition	02	07, 12
7080	treatment suited to condition	10	07, 12
7080	treatment suited to condition	10	07, 12
7080	treatment suited to condition	10	07, 12
7080	treatment suited to condition	12	07, 12
7080	treatment suited to condition	03	07, 13
7080	treatment suited to condition	03	07, 13
7080	treatment suited to condition	03	07, 13
7080	treatment suited to condition	03	07, 13
7080	treatment suited to condition	01	07, 14
7080	treatment suited to condition	03	07, 14
7080	treatment suited to condition	03	07, 14
7080	treatment suited to condition	03	07, 14
7080	treatment suited to condition	03	07, 14
7080	treatment suited to condition	03	07, 14
7080	treatment suited to condition	03	07, 14
7080	treatment suited to condition	06	07, 14
7080	treatment suited to condition	10	07, 14
7080	treatment suited to condition	10	07, 14
7080	treatment suited to condition	11	07, 14
7080	treatment suited to condition	14	07, 14
7080	treatment suited to condition	14	07, 14
7080	treatment suited to condition	03	08, 14

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	03	09, 13
7080	treatment suited to condition	14	10, 12
7080	treatment suited to condition	01	10, 14
7080	treatment suited to condition	02	10, 14
7080	treatment suited to condition	09	10, 14
7080	treatment suited to condition	01	12, 14
7080	treatment suited to condition	03	12, 14
7080	treatment suited to condition	09	12, 14
7080	treatment suited to condition	10	12, 14
7080	treatment suited to condition	01	13, 14
7080	treatment suited to condition	01	13, 14
7080	treatment suited to condition	01	P
7080	treatment suited to condition	10	P
7081	safe environment	03	01
7081	safe environment	03	01
7081	safe environment	03	01
7081	safe environment	03	01
7081	safe environment	06	01
7081	safe environment	06	01
7081	safe environment	06	01
7081	safe environment	06	01
7081	safe environment	07	01
7081	safe environment	07	01
7081	safe environment	07	01
7081	safe environment	07	01
7081	safe environment	13	01
7081	safe environment	14	01
7081	safe environment	02, 03	01
7081	safe environment	03	02
7081	safe environment	03	02
7081	safe environment	03	02
7081	safe environment	14	02
7081	safe environment	02	03
7081	safe environment	02	03

Code	Category	Type of Provider	Type of Remedial Action
7081	safe environment	03	03
7081	safe environment	03	03
7081	safe environment	03	03
7081	safe environment	03	03
7081	safe environment	06	03
7081	safe environment	06	03
7081	safe environment	06	03
7081	safe environment	08	03
7081	safe environment	14	03
7081	safe environment	02	04
7081	safe environment	02	04
7081	safe environment	03	04
7081	safe environment	03	04
7081	safe environment	03	04
7081	safe environment	06	04
7081	safe environment	06	04
7081	safe environment	08	04
7081	safe environment	02	07
7081	safe environment	02	07
7081	safe environment	02	07
7081	safe environment	02	07
7081	safe environment	02	07
7081	safe environment	03	07
7081	safe environment	03	07
7081	safe environment	06	07
7081	safe environment	06	07
7081	safe environment	07	07
7081	safe environment	02	08
7081	safe environment	02	08
7081	safe environment	02	08
7081	safe environment	02	08
7081	safe environment	03	08
7081	safe environment	03	08
7081	safe environment	03	08

Code	Category	Type of Provider	Type of Remedial Action
7081	safe environment	03	08
7081	safe environment	03	08
7081	safe environment	06	08
7081	safe environment	12	08
7081	safe environment	12	08
7081	safe environment	13	08
7081	safe environment	14	08
7081	safe environment	14	08
7081	safe environment	14	08
7081	safe environment	02, 03	08
7081	safe environment	02, 03	08
7081	safe environment	02, 03	08
7081	safe environment	02	09
7081	safe environment	02	09
7081	safe environment	02	09
7081	safe environment	02	10
7081	safe environment	03	10
7081	safe environment	03	10
7081	safe environment	03	10
7081	safe environment	03	10
7081	safe environment	03	10
7081	safe environment	06	10
7081	safe environment	06	10
7081	safe environment	13	10
7081	safe environment	02, 03	10
7081	safe environment	01	11
7081	safe environment	02	11
7081	safe environment	03	11
7081	safe environment	03	11
7081	safe environment	03	11
7081	safe environment	03	11
7081	safe environment	13	11
7081	safe environment	13	11
7081	safe environment	14	11

Code	Category	Type of Provider	Type of Remedial Action
7081	safe environment	14	11
7081	safe environment	02, 03	11
7081	safe environment	02, 03	11
7081	safe environment	02	12
7081	safe environment	02	12
7081	safe environment	03	12
7081	safe environment	03	12
7081	safe environment	07	12
7081	safe environment	13	12
7081	safe environment	02	13
7081	safe environment	02	13
7081	safe environment	02	13
7081	safe environment	03	13
7081	safe environment	09	13
7081	safe environment	02	14
7081	safe environment	02	14
7081	safe environment	02	14
7081	safe environment	02	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	03	14
7081	safe environment	14	14
7081	safe environment	03	
7081	safe environment	03	*08
7081	safe environment	03	*08
7081	safe environment	03	*08
7081	safe environment	02, 03	01, 03
7081	safe environment	02, 03	01, 03
7081	safe environment	12	01, 03, 04, 07

Code	Category	Type of Provider	Type of Remedial Action
7081	safe environment	02	01, 03, 07
7081	safe environment	02, 03	01, 04
7081	safe environment	03	01, 07
7081	safe environment	03	01, 07
7081	safe environment	03	01, 07
7081	safe environment	03	01, 07
7081	safe environment	02, 03	01, 07
7081	safe environment	08	01, 07, 12
7081	safe environment	06	01, 10
7081	safe environment	03	01, 12
7081	safe environment	02	01, 14
7081	safe environment	03	02, 07
7081	safe environment	03	02, 07
7081	safe environment	12	02, 07
7081	safe environment	12	02, 07
7081	safe environment	03	03, *08
7081	safe environment	03	03, 04
7081	safe environment	03	03, 04
7081	safe environment	03	03, 04, 07
7081	safe environment	03	03, 04, 07, 08
7081	safe environment	03	03, 07
7081	safe environment	13	03, 07
7081	safe environment	14	03, 07
7081	safe environment	03	03, 07, 10
7081	safe environment	03	03, 10
7081	safe environment	03	04, 05
7081	safe environment	02	04, 07
7081	safe environment	02	04, 07, 10
7081	safe environment	03	04, 08
7081	safe environment	03	04, 14
7081	safe environment	03	04, 14
7081	safe environment	03	07, 08
7081	safe environment	02, 03	07, 08
7081	safe environment	02, 03	07, 08

Code	Category	Type of Provider	Type of Remedial Action
7081	safe environment	02	07, 10
7081	safe environment	03	07, 10
7081	safe environment	06	07, 10
7081	safe environment	08	07, 10
7081	safe environment	02	07, 10
7081	safe environment	03	07, 10
7081	safe environment	06	07, 10
7081	safe environment	11	07, 11
7081	safe environment	03	07, 12
7081	safe environment	02	07, 13
7081	safe environment	13	07, 13, 14
7081	safe environment	02	07, 14
7081	safe environment	03	08, 10
7081	safe environment	03	08, 11
7081	safe environment	03	09, 13
7081	safe environment	13	11, 13
7081	safe environment	03	13, 14
7082	sanitary environment	02	01
7082	sanitary environment	02	07
7082	sanitary environment	02	07
7082	sanitary environment	03	07
7082	sanitary environment	03	07
7082	sanitary environment	12	07
7082	sanitary environment	13	07
7082	sanitary environment	02	08
7082	sanitary environment	03	08
7082	sanitary environment	03	08
7082	sanitary environment	02	10
7082	sanitary environment	03	10
7082	sanitary environment	07	10
7082	sanitary environment	14	10
7082	sanitary environment	02	11
7082	sanitary environment	02	11
7082	sanitary environment	03	11

Code	Category	Type of Provider	Type of Remedial Action
7082	sanitary environment	03	11
7082	sanitary environment	14	11
7082	sanitary environment	14	11
7082	sanitary environment	02	12
7082	sanitary environment	14	13
7082	sanitary environment	14	14
7082	sanitary environment	03	01, 04, 05, 06, 07, 08, 11
7082	sanitary environment	02	01, 11
7082	sanitary environment	13	03, 04
7082	sanitary environment	03	07, 10
7082	sanitary environment	12	08, 14
7082	sanitary environment	02	10, 11
7082	sanitary environment	03	10, 11
7082	sanitary environment	14	P
7083	humane environment	07	02
7083	humane environment	03	04
7083	humane environment	06	04
7083	humane environment	02	07
7083	humane environment	03	07
7083	humane environment	03	07
7083	humane environment	02	08
7083	humane environment	03	08
7083	humane environment	03	08
7083	humane environment	13	08
7083	humane environment	14	08
7083	humane environment	14	08
7083	humane environment	02, 03	08
7083	humane environment	02	10
7083	humane environment	02	10
7083	humane environment	13	10
7083	humane environment	02	11
7083	humane environment	03	14
7083	humane environment	13	14
7083	humane environment	03	*08

Code	Category	Type of Provider	Type of Remedial Action
7083	humane environment	13	*08
7083	humane environment	13	*08
7083	humane environment	14	*08
7083	humane environment	13	*08, 07
7083	humane environment	02	*08, 11
7083	humane environment	08	01, 05
7083	humane environment	03	01, 07
7083	humane environment	13	01, 07
7083	humane environment	03	02, 07
7083	humane environment	03	02, 07
7083	humane environment	03	02, 07
7083	humane environment	02	03, *08
7083	humane environment	13	03, *08
7083	humane environment	14	03, 04, 07
7083	humane environment	03	03, 14
7083	humane environment	03	04, 07
7083	humane environment	03	04, 07
7083	humane environment	03	04, 08
7083	humane environment	13	07, 10
7083	humane environment	03	07, 14
7083	humane environment	02	13, 14
7083	humane environment	02	13, 14
7083	humane environment	03	13, 14
7083	humane environment	03	13, 14
7083	humane environment	03	13, 14
7083	humane environment	02	P
7085	nutrition	02	01
7085	nutrition	02	09
7085	nutrition	02	10
7085	nutrition	03	14
7085	nutrition	03	14
7085	nutrition	03	14
7085	nutrition	02	*08
7085	nutrition	02	03, 07

Code	Category	Type of Provider	Type of Remedial Action
7085	nutrition	02	03, 07
7085	nutrition	02, 03	07, 10
7085	nutrition	02	07, 10
7085	nutrition	02	13, 14
7085	nutrition	02	13, 14
7085	nutrition	03	13, 14
7085	nutrition	03	13, 14
7085	nutrition	03	13, 14
7086	least restrictive setting	01	12
7086	least restrictive setting	09	13
7086	least restrictive setting	02	07, 10, 13
7111	family dignity & respect	01	01
7111	family dignity & respect	02	03
7111	family dignity & respect	02	03
7111	family dignity & respect	02	03
7111	family dignity & respect	03	03
7111	family dignity & respect	01	07
7111	family dignity & respect	03	07
7111	family dignity & respect	14	07
7111	family dignity & respect	14	07
7111	family dignity & respect	03	08
7111	family dignity & respect	03	08
7111	family dignity & respect	14	08
7111	family dignity & respect	02	10
7111	family dignity & respect	02	12
7111	family dignity & respect	14	13
7111	family dignity & respect	01	14
7111	family dignity & respect	03	14
7111	family dignity & respect	10	14
7111	family dignity & respect	03	01, 10
7111	family dignity & respect	01	*08
7111	family dignity & respect	03	*08
7111	family dignity & respect	13	01, 07
7111	family dignity & respect	14	01, 07

Code	Category	Type of Provider	Type of Remedial Action
7111	family dignity & respect	14	01, 07
7111	family dignity & respect	02	02, 07
7111	family dignity & respect	03	02, 07
7111	family dignity & respect	03	03, 04, 07
7111	family dignity & respect	14	03, 14
7111	family dignity & respect	02	04, 07
7111	family dignity & respect	03	06, 07
7112	receipt of general education information	01	03
7121	person-centered process	10	01
7121	person-centered process	10	01
7121	person-centered process	10	01
7121	person-centered process	03	07
7121	person-centered process	10	07
7121	person-centered process	14	07
7121	person-centered process	02	09
7121	person-centered process	02	09
7121	person-centered process	10	10
7121	person-centered process	10	10
7121	person-centered process	14	10
7121	person-centered process	10	12
7121	person-centered process	10	12
7121	person-centered process	10	12
7121	person-centered process	01	14
7121	person-centered process	01	14
7121	person-centered process	01	14
7121	person-centered process	10	14
7121	person-centered process	10	14
7121	person-centered process	10	14
7121	person-centered process	10	14
7121	person-centered process	02, 03	
7121	person-centered process	06	01, 07
7121	person-centered process	01	01, 07, 09
7121	person-centered process	10	07, 10
7121	person-centered process	10	07, 10

Code	Category	Type of Provider	Type of Remedial Action
7121	person-centered process	02	07, 10, 12
7121	person-centered process	10	07, 12
7121	person-centered process	10	07, 14
7122	pcp - timely development	10	01
7122	pcp - timely development	09	07
7122	pcp - timely development	09	07
7122	pcp - timely development	10	07
7122	pcp - timely development	10	07
7122	pcp - timely development	13	07
7122	pcp - timely development	14	12
7122	pcp - timely development	01	14
7122	pcp - timely development	10	14
7122	pcp - timely development	10	14
7122	pcp - timely development	14	14
7122	pcp - timely development	10	04, 07
7122	pcp - timely development	10	04, 07
7122	pcp - timely development	10	07, 10
7122	pcp - timely development	10	07, 13
7122	pcp - timely development	10	07, 14
7122	pcp - timely development	10	07, 14
7122	pcp - timely development	14	10, 12
7122	pcp - timely development	01	10, 13, 14
7124	pcp - participation by individuals of choice	10	07
7124	pcp - participation by individuals of choice	10	14
7124	pcp - participation by individuals of choice	10	14
7125	pcp - assessment of needs	01	03
7125	pcp - assessment of needs	03	07
7125	pcp - assessment of needs	01	14
7125	pcp - assessment of needs	01	14
7125	pcp - assessment of needs	01	14
7125	pcp - assessment of needs	09	12, 14
7125	pcp - assessment of needs	14	12, 14
7130	choice of physician/mental health professional	10	14
7130	choice of physician/mental health professional	14	14

Code	Category	Type of Provider	Type of Remedial Action
7130	choice of physician/mental health professional	10	07, 10
7130	choice of physician/mental health professional	10	07, 13
7221	abuse class I	03	08
7221	abuse class I	06	08
7221	abuse class I	07	08
7222	abuse class II	02	01
7222	abuse class II	03	01
7222	abuse class II	03	01
7222	abuse class II	06	01
7222	abuse class II	03	02
7222	abuse class II	14	02
7222	abuse class II	02	03
7222	abuse class II	03	03
7222	abuse class II	03	03
7222	abuse class II	03	03
7222	abuse class II	03	03
7222	abuse class II	03	03
7222	abuse class II	06	03
7222	abuse class II	06	03
7222	abuse class II	13	03
7222	abuse class II	02	04
7222	abuse class II	02	04
7222	abuse class II	02	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04
7222	abuse class II	03	04

Code	Category	Type of Provider	Type of Remedial Action
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	03	08
7222	abuse class II	05	08
7222	abuse class II	05	08
7222	abuse class II	06	08
7222	abuse class II	06	08
7222	abuse class II	06	08
7222	abuse class II	06	08
7222	abuse class II	06	08
7222	abuse class II	07	08
7222	abuse class II	07	08
7222	abuse class II	07	08
7222	abuse class II	07	08
7222	abuse class II	13	08
7222	abuse class II	13	08
7222	abuse class II	13	08
7222	abuse class II	13	08
7222	abuse class II	13	08
7222	abuse class II	13	08
7222	abuse class II	13	08
7222	abuse class II	13	08
7222	abuse class II	14	08
7222	abuse class II	14	08
7222	abuse class II	14	08

Code	Category	Type of Provider	Type of Remedial Action
7222	abuse class II	14	08
7222	abuse class II	02, 03	08
7222	abuse class II	02, 03	08
7222	abuse class II	03	09
7222	abuse class II	03	11
7222	abuse class II	03	11
7222	abuse class II	03	14
7222	abuse class II	02	*08
7222	abuse class II	02	*08
7222	abuse class II	03	*08
7222	abuse class II	06	*08
7222	abuse class II	07	*08
7222	abuse class II	14	*08
7222	abuse class II	03	*08, 07
7222	abuse class II	03	*08, 14
7222	abuse class II	01	01, 02, 07
7222	abuse class II	03	01, 03
7222	abuse class II	13	01, 04
7222	abuse class II	03	01, 04, 12
7222	abuse class II	03	01, 07
7222	abuse class II	03	01, 07
7222	abuse class II	06	01, 07
7222	abuse class II	03	01, 07, 08, 12
7222	abuse class II	03	01, 08
7222	abuse class II	03	01, 08
7222	abuse class II	03	02, 07
7222	abuse class II	03	02, 07
7222	abuse class II	02	03, 04
7222	abuse class II	02	03, 04, 06, 07
7222	abuse class II	02	03, 04, 07
7222	abuse class II	03	03, 04, 07
7222	abuse class II	03	03, 05
7222	abuse class II	06	03, 06, 07
7222	abuse class II	02	03, 07

Code	Category	Type of Provider	Type of Remedial Action
7222	abuse class II	03	03, 07
7222	abuse class II	03	03, 07
7222	abuse class II	03	03, 07
7222	abuse class II	03	03, 07
7222	abuse class II	03	03, 07
7222	abuse class II	03	03, 07
7222	abuse class II	06	03, 07
7222	abuse class II	06	03, 07
7222	abuse class II	14	03, 07
7222	abuse class II	03	03, 07, 08
7222	abuse class II	03	03, 07, 08
7222	abuse class II	03	03, 07, 08
7222	abuse class II	02	03, 07, 13
7222	abuse class II	03	03, 07, 14
7222	abuse class II	03	04, 05
7222	abuse class II	02	04, 05, 07
7222	abuse class II	03	04, 07
7222	abuse class II	03	04, 07
7222	abuse class II	03	04, 07
7222	abuse class II	03	04, 07
7222	abuse class II	06	04, 07
7222	abuse class II	06	04, 07
7222	abuse class II	06	04, 07
7222	abuse class II	13	04, 07
7222	abuse class II	13	04, 07, 13
7222	abuse class II	03	04, 08
7222	abuse class II	03	04, 08
7222	abuse class II	13	04, 08
7222	abuse class II	03	05, 06, 08
7222	abuse class II	03	07, 08
7222	abuse class II	03	07, 08
7222	abuse class II	03	08, 09
7222	abuse class II	12	08, 09
7222	abuse class II	03	08, 12

Code	Category	Type of Provider	Type of Remedial Action
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	03	08
7223	abuse class III	06	08
7223	abuse class III	06	08
7223	abuse class III	06	08
7223	abuse class III	07	08
7223	abuse class III	07	08
7223	abuse class III	07	08
7223	abuse class III	07	08
7223	abuse class III	07	08
7223	abuse class III	07	08
7223	abuse class III	13	08
7223	abuse class III	13	08
7223	abuse class III	13	08
7223	abuse class III	13	08
7223	abuse class III	14	08
7223	abuse class III	14	08
7223	abuse class III	14	08
7223	abuse class III	14	08
7223	abuse class III	14	08
7223	abuse class III	14	08
7223	abuse class III	14	08
7223	abuse class III	02, 03	08

Code	Category	Type of Provider	Type of Remedial Action
7223	abuse class III	02, 03	08
7223	abuse class III	02	09
7223	abuse class III	03	14
7223	abuse class III	03	*08
7223	abuse class III	03	*08
7223	abuse class III	03	*08
7223	abuse class III	03	*08
7223	abuse class III	03	*08
7223	abuse class III	03	*08
7223	abuse class III	06	*08
7223	abuse class III	07	*08
7223	abuse class III	13	*08
7223	abuse class III	13	*08
7223	abuse class III	02	01, 02, 07
7223	abuse class III	02	01, 02, 07
7223	abuse class III	03	01, 03, 07
7223	abuse class III	02, 03	01, 03, 07
7223	abuse class III	03	01, 03, 14
7223	abuse class III	03	01, 04, 08
7223	abuse class III	02	01, 07
7223	abuse class III	03	01, 07
7223	abuse class III	01	01, 07, 10
7223	abuse class III	13	01, 07, 12
7223	abuse class III	10	02, 07, 14
7223	abuse class III	02	03, 04
7223	abuse class III	03	03, 04, 07
7223	abuse class III	03	03, 04, 14
7223	abuse class III	02	03, 05
7223	abuse class III	02	03, 05, 07, 10
7223	abuse class III	03	03, 06
7223	abuse class III	03	03, 06
7223	abuse class III	03	03, 06, 07
7223	abuse class III	03	03, 06, 07
7223	abuse class III	13	03, 06, 07

Code	Category	Type of Provider	Type of Remedial Action
7223	abuse class III	03	03, 07
7223	abuse class III	03	03, 07
7223	abuse class III	03	03, 07
7223	abuse class III	03	03, 07
7223	abuse class III	03	03, 07
7223	abuse class III	03	03, 07
7223	abuse class III	03	03, 07
7223	abuse class III	08	03, 07
7223	abuse class III	03	03, 07, 08
7223	abuse class III	09	03, 12, 14
7223	abuse class III	02	03, 14
7223	abuse class III	03	03, 14
7223	abuse class III	03	03, 14
7223	abuse class III	03	04, 06, 07
7223	abuse class III	02	04, 07
7223	abuse class III	02	04, 07
7223	abuse class III	02	04, 07
7223	abuse class III	03	04, 07
7223	abuse class III	03	04, 07
7223	abuse class III	03	04, 07
7223	abuse class III	03	04, 07
7223	abuse class III	03	04, 07
7223	abuse class III	03	04, 07
7223	abuse class III	03	04, 07, 14
7223	abuse class III	02	04, 08
7223	abuse class III	03	04, 08
7223	abuse class III	03	04, 08
7223	abuse class III	13	04, 08
7223	abuse class III	13	04, 08
7223	abuse class III	13	05, 07
7223	abuse class III	02	07, 08
7223	abuse class III	02	07, 08
7223	abuse class III	03	07, 08
7223	abuse class III	12	07, 12
7223	abuse class III	03	07, 13

Code	Category	Type of Provider	Type of Remedial Action
7223	abuse class III	03	08, 14
7223	abuse class III	02	09, 13
7223	abuse class III	03	P
7224	abuse class I - sexual abuse	06	04
7224	abuse class I - sexual abuse	02	08
7224	abuse class I - sexual abuse	02	08
7224	abuse class I - sexual abuse	02	08
7224	abuse class I - sexual abuse	02	08
7224	abuse class I - sexual abuse	02	08
7224	abuse class I - sexual abuse	03	08
7224	abuse class I - sexual abuse	03	08
7224	abuse class I - sexual abuse	03	08
7224	abuse class I - sexual abuse	06	08
7224	abuse class I - sexual abuse	13	08
7224	abuse class I - sexual abuse	03	14
7224	abuse class I - sexual abuse	02	*08
7224	abuse class I - sexual abuse	13	*08
7224	abuse class I - sexual abuse	02	04, 07, 14
7224	abuse class I - sexual abuse	02	13, 14
7225	neglect class I	02	01
7225	neglect class I	03	03
7225	neglect class I	03	03
7225	neglect class I	02	04
7225	neglect class I	03	04
7225	neglect class I	03	04
7225	neglect class I	13	04
7225	neglect class I	02	08
7225	neglect class I	02	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08

Code	Category	Type of Provider	Type of Remedial Action
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	03	08
7225	neglect class I	07	08
7225	neglect class I	07	08
7225	neglect class I	07	08
7225	neglect class I	13	08
7225	neglect class I	02, 03	08
7225	neglect class I	03	01, 07, 12
7225	neglect class I	03	03, 04, 06, 08
7225	neglect class I	13	04, 07
7225	neglect class I	02	04, 07, 14
7225	neglect class I	03	07, 08
7226	neglect class II	03	01
7226	neglect class II	03	01
7226	neglect class II	03	01
7226	neglect class II	03	01
7226	neglect class II	03	01
7226	neglect class II	03	01
7226	neglect class II	03	02
7226	neglect class II	03	03
7226	neglect class II	03	03
7226	neglect class II	03	03
7226	neglect class II	03	03
7226	neglect class II	03	03
7226	neglect class II	03	03
7226	neglect class II	13	03
7226	neglect class II	02	04
7226	neglect class II	03	04
7226	neglect class II	03	04
7226	neglect class II	03	04

Code	Category	Type of Provider	Type of Remedial Action
7226	neglect class II	03	04
7226	neglect class II	06	04
7226	neglect class II	02	08
7226	neglect class II	02	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	03	08
7226	neglect class II	13	08
7226	neglect class II	13	08
7226	neglect class II	13	08
7226	neglect class II	13	08
7226	neglect class II	13	08
7226	neglect class II	14	08
7226	neglect class II	02	09
7226	neglect class II	03	12
7226	neglect class II	03	12
7226	neglect class II	03	*08
7226	neglect class II	03	*08
7226	neglect class II	03	01, 07, 12, 14
7226	neglect class II	03	01, 12
7226	neglect class II	03	02, 04
7226	neglect class II	02	02, 05, 07
7226	neglect class II	13	02, 07
7226	neglect class II	03	03, 04
7226	neglect class II	13	03, 04
7226	neglect class II	03	03, 04, 06, 07
7226	neglect class II	02	03, 07

Code	Category	Type of Provider	Type of Remedial Action
7226	neglect class II	02	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	03	03, 07
7226	neglect class II	07	03, 07
7226	neglect class II	13	03, 07
7226	neglect class II	03	03, 07, 08
7226	neglect class II	03	03, 07, 08
7226	neglect class II	03	03, 07, 08
7226	neglect class II	03	03, 07, 08
7226	neglect class II	03	03, 07, 14
7226	neglect class II	03	03, 08
7226	neglect class II	03	03, 11
7226	neglect class II	01	03, 14
7226	neglect class II	03	04, 06, 07
7226	neglect class II	14	04, 06, 08
7226	neglect class II	14	04, 06, 08
7226	neglect class II	03	04, 07
7226	neglect class II	03	04, 07
7226	neglect class II	03	04, 07
7226	neglect class II	03	04, 08
7226	neglect class II	03	04, 08
7226	neglect class II	02	06, 07, 09, 10
7226	neglect class II	03	09, 13
7227	neglect class III	10	00

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	01	01
7227	neglect class III	02	01
7227	neglect class III	02	01
7227	neglect class III	02	01
7227	neglect class III	02	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	03	01
7227	neglect class III	06	01
7227	neglect class III	06	01
7227	neglect class III	07	01
7227	neglect class III	09	01
7227	neglect class III	12	01
7227	neglect class III	13	01
7227	neglect class III	14	01
7227	neglect class III	14	01
7227	neglect class III	02	02
7227	neglect class III	03	02
7227	neglect class III	03	02
7227	neglect class III	03	02
7227	neglect class III	03	02
7227	neglect class III	03	02
7227	neglect class III	06	02
7227	neglect class III	06	02
7227	neglect class III	07	02
7227	neglect class III	13	02
7227	neglect class III	01	03

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	07	09
7227	neglect class III	02	10
7227	neglect class III	14	13
7227	neglect class III	03	14
7227	neglect class III	03	14
7227	neglect class III	03	14
7227	neglect class III	03	14
7227	neglect class III	03	14
7227	neglect class III	03	14
7227	neglect class III	03	14
7227	neglect class III	13	14
7227	neglect class III	02	
7227	neglect class III	03	
7227	neglect class III	02	*08
7227	neglect class III	02	*08
7227	neglect class III	02	*08
7227	neglect class III	02	*08
7227	neglect class III	03	*08
7227	neglect class III	03	*08
7227	neglect class III	03	*08
7227	neglect class III	03	*08
7227	neglect class III	03	*08
7227	neglect class III	12	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	13	*08
7227	neglect class III	14	*08
7227	neglect class III	02, 03	*08
7227	neglect class III	02, 03	*08
7227	neglect class III	03	*08, 07

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	13	*08, 10
7227	neglect class III	12	*08, 13
7227	neglect class III	12	*08, 13
7227	neglect class III	03	*08, 14
7227	neglect class III	03	01, *08
7227	neglect class III	03	01, 02
7227	neglect class III	03	01, 02, *08
7227	neglect class III	03	01, 02, 03, 04, 07
7227	neglect class III	02	01, 03
7227	neglect class III	02	01, 03
7227	neglect class III	03	01, 03
7227	neglect class III	13	01, 03
7227	neglect class III	06	01, 03, 07
7227	neglect class III	13	01, 03, 07
7227	neglect class III	03	01, 04
7227	neglect class III	03	01, 04
7227	neglect class III	02	01, 05
7227	neglect class III	02	01, 06
7227	neglect class III	02	01, 07
7227	neglect class III	02	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	03	01, 07
7227	neglect class III	13	01, 07
7227	neglect class III	13	01, 07
7227	neglect class III	13	01, 07
7227	neglect class III	13	01, 07
7227	neglect class III	14	01, 07

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	03	01, 07, 08
7227	neglect class III	03	01, 07, 08
7227	neglect class III	04	01, 07, 10
7227	neglect class III	13	01, 07, 10
7227	neglect class III	13	01, 07, 10
7227	neglect class III	02, 03	01, 07, 10
7227	neglect class III	02	01, 07, 10, 13
7227	neglect class III	03	01, 07, 13
7227	neglect class III	07	01, 10
7227	neglect class III	06	01, 10
7227	neglect class III	03	01, 14
7227	neglect class III	06	01, 14
7227	neglect class III	03	02, 03, 07
7227	neglect class III	03	02, 04
7227	neglect class III	03	02, 04, 06
7227	neglect class III	03	02, 04, 07
7227	neglect class III	02, 03	02, 04, 07
7227	neglect class III	02	02, 05, 07
7227	neglect class III	02	02, 06, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	02	02, 07
7227	neglect class III	06	02, 07
7227	neglect class III	06	02, 07
7227	neglect class III	06	02, 07
7227	neglect class III	07	02, 07
7227	neglect class III	13	02, 07

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	13	02, 07
7227	neglect class III	13	02, 07
7227	neglect class III	14	02, 07
7227	neglect class III	02	02, 08
7227	neglect class III	13	02, 10
7227	neglect class III	14	02, 14
7227	neglect class III	03	03, *08
7227	neglect class III	02	03, 04
7227	neglect class III	02	03, 04
7227	neglect class III	02	03, 04
7227	neglect class III	02	03, 04
7227	neglect class III	03	03, 04
7227	neglect class III	03	03, 04
7227	neglect class III	03	03, 04
7227	neglect class III	06	03, 04
7227	neglect class III	13	03, 04
7227	neglect class III	13	03, 04
7227	neglect class III	06	03, 04, 05, 07, 08*
7227	neglect class III	03	03, 04, 07
7227	neglect class III	03	03, 04, 07
7227	neglect class III	03	03, 04, 07
7227	neglect class III	14	03, 04, 07
7227	neglect class III	06	03, 04, 08
7227	neglect class III	02	03, 05
7227	neglect class III	02, 03	03, 05, 07
7227	neglect class III	13	03, 05, 07, 14
7227	neglect class III	03	03, 06
7227	neglect class III	02	03, 07
7227	neglect class III	02	03, 07
7227	neglect class III	02	03, 07
7227	neglect class III	02	03, 07
7227	neglect class III	02	03, 07
7227	neglect class III	02	03, 07

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	03	03, 07
7227	neglect class III	06	03, 07
7227	neglect class III	07	03, 07
7227	neglect class III	12	03, 07
7227	neglect class III	13	03, 07

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	13	03, 07
7227	neglect class III	13	03, 07
7227	neglect class III	13	03, 07
7227	neglect class III	13	03, 07
7227	neglect class III	13	03, 07
7227	neglect class III	14	03, 07
7227	neglect class III	14	03, 07
7227	neglect class III	14	03, 07
7227	neglect class III	14	03, 07
7227	neglect class III	02, 03	03, 07
7227	neglect class III	02, 03	03, 07
7227	neglect class III	02, 03	03, 07
7227	neglect class III	02, 03	03, 07
7227	neglect class III	02, 03	03, 07
7227	neglect class III	02, 03	03, 07
7227	neglect class III	03	03, 07, 08
7227	neglect class III	03	03, 07, 08
7227	neglect class III	13	03, 07, 09, 10
7227	neglect class III	02	03, 07, 10
7227	neglect class III	13	03, 07, 10
7227	neglect class III	13	03, 07, 11
7227	neglect class III	02	03, 07, 14
7227	neglect class III	03	03, 07, 14
7227	neglect class III	02	03, 08
7227	neglect class III	02	03, 08
7227	neglect class III	02	03, 08
7227	neglect class III	02	03, 08
7227	neglect class III	02	03, 08
7227	neglect class III	02	03, 08
7227	neglect class III	02	03, 08
7227	neglect class III	02	03, 08
7227	neglect class III	03	03, 08
7227	neglect class III	03	03, 08
7227	neglect class III	03	03, 08
7227	neglect class III	02	03, 10

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	02	03, 10
7227	neglect class III	03	03, 10
7227	neglect class III	03	03, 10
7227	neglect class III	13	03, 10
7227	neglect class III	13	03, 10
7227	neglect class III	06	03, 10
7227	neglect class III	02	03, 11
7227	neglect class III	13	03, 12
7227	neglect class III	02	03, 14
7227	neglect class III	02	03, 14
7227	neglect class III	02	03, 14
7227	neglect class III	03	03, 14
7227	neglect class III	03	03, 14
7227	neglect class III	06	03, 14
7227	neglect class III	07	03, 14
7227	neglect class III	13	03, 14
7227	neglect class III	02	04, 05, 10
7227	neglect class III	07	04, 06, 14
7227	neglect class III	02	04, 07
7227	neglect class III	02	04, 07
7227	neglect class III	03	04, 07
7227	neglect class III	03	04, 07
7227	neglect class III	09	04, 07
7227	neglect class III	13	04, 07
7227	neglect class III	13	04, 07
7227	neglect class III	14	04, 07
7227	neglect class III	14	04, 07
7227	neglect class III	08	04, 07, 08, 14
7227	neglect class III	02	04, 07, 09, 10
7227	neglect class III	02	04, 08
7227	neglect class III	02	04, 08
7227	neglect class III	03	04, 08
7227	neglect class III	03	04, 08
7227	neglect class III	03	04, 08

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	03	04, 10
7227	neglect class III	03	04, 14
7227	neglect class III	03	04, 14
7227	neglect class III	02	05, *08
7227	neglect class III	02	05, 06
7227	neglect class III	03	05, 07, 08
7227	neglect class III	13	06, 08, 12
7227	neglect class III	12	06, 10
7227	neglect class III	03	07, *08, 13
7227	neglect class III	03	07, 08
7227	neglect class III	12	07, 08
7227	neglect class III	03	07, 08, 14
7227	neglect class III	03	07, 09, 14
7227	neglect class III	03	07, 10
7227	neglect class III	02	07, 11
7227	neglect class III	03	07, 12, 13, 14
7227	neglect class III	03	07, 14
7227	neglect class III	02	08, 09, 13, 14
7227	neglect class III	13	08, 12
7227	neglect class III	10	08, 13
7227	neglect class III	03	08, 14
7227	neglect class III	03	08, 14
7227	neglect class III	03	08, 14
7227	neglect class III	14	08, 14
7227	neglect class III	14	08, 14
7227	neglect class III	14	08, 14
7227	neglect class III	14	08, 14
7227	neglect class III	03	12, 14
7227	neglect class III	02	13, 14
7227	neglect class III	03	13, 14
7227	neglect class III	02	P
7227	neglect class III	03	p
7227	neglect class III	13	U
7241	photographs - prior consent	03	*08

Code	Category	Type of Provider	Type of Remedial Action
7261	visitation	02	07
7261	visitation	02	07
7261	visitation	10	07
7261	visitation	02	10
7261	visitation	02, 03	12, 14
7263	access to telephone	02	01
7263	access to telephone	02	07
7263	access to telephone	02	07
7263	access to telephone	02	07
7263	access to telephone	02	08
7263	access to telephone	02	08
7263	access to telephone	02	11
7263	access to telephone	03	11
7263	access to telephone	02	12
7263	access to telephone	02	12
7263	access to telephone	03	13
7263	access to telephone	03	13
7263	access to telephone	02	14
7263	access to telephone	02	
7263	access to telephone	02, 03	01, 03, 07, 14
7263	access to telephone	02	03, 07
7263	access to telephone	02	07, 09, 10
7263	access to telephone	03	07, 14
7263	access to telephone	14	U
7264	funds for postage. etc	02	10
7264	funds for postage. etc	02	10
7266	uncensored mail	13	02
7266	uncensored mail	03	06
7266	uncensored mail	02	07
7266	uncensored mail	02	10
7267	access to entertainment materials	02	10
7267	access to entertainment materials	02	12
7267	access to entertainment materials	02, 03	07, 12, 14
7281	possession and use of personal property	03	01

Code	Category	Type of Provider	Type of Remedial Action
7281	possession and use of personal property	13	01
7281	possession and use of personal property	02	03
7281	possession and use of personal property	02	03
7281	possession and use of personal property	02	04
7281	possession and use of personal property	02	07
7281	possession and use of personal property	03	07
7281	possession and use of personal property	03	07
7281	possession and use of personal property	03	07
7281	possession and use of personal property	07	07
7281	possession and use of personal property	02, 03	07
7281	possession and use of personal property	03	08
7281	possession and use of personal property	12	08
7281	possession and use of personal property	14	08
7281	possession and use of personal property	02	10
7281	possession and use of personal property	02	10
7281	possession and use of personal property	03	10
7281	possession and use of personal property	02, 03	11
7281	possession and use of personal property	02, 03	11
7281	possession and use of personal property	02	12
7281	possession and use of personal property	03	12
7281	possession and use of personal property	02	14
7281	possession and use of personal property	02	14
7281	possession and use of personal property	03	14
7281	possession and use of personal property	03	14
7281	possession and use of personal property	10	14
7281	possession and use of personal property	13	14
7281	possession and use of personal property	13	14
7281	possession and use of personal property	13	14
7281	possession and use of personal property	14	14
7281	possession and use of personal property	02, 03	14
7281	possession and use of personal property	03	*08
7281	possession and use of personal property	02, 03	*08
7281	possession and use of personal property	03	01, 07
7281	possession and use of personal property	13	01, 07

Code	Category	Type of Provider	Type of Remedial Action
7281	possession and use of personal property	02	02, 04
7281	possession and use of personal property	03	02, 05, 07, 08
7281	possession and use of personal property	02	03, 04
7281	possession and use of personal property	03	03, 04, 07
7281	possession and use of personal property	02	03, 07
7281	possession and use of personal property	03	03, 07
7281	possession and use of personal property	13	03; 14
7281	possession and use of personal property	13	04, 08, 14
7281	possession and use of personal property	03	05, 06
7281	possession and use of personal property	12	07, 08
7281	possession and use of personal property	02	07, 10
7281	possession and use of personal property	03	07, 14
7281	possession and use of personal property	02, 03	07, 14
7281	possession and use of personal property	13	08, 14
7281	possession and use of personal property	14	08, 14
7282	storage space	03	11
7284	search/seizure	07	*08
7284	search/seizure	02	01, 02, 07
7284	search/seizure	06	01, 07
7284	search/seizure	02	05, 06, 07
7284	search/seizure	02	07, 10
7284	search/seizure	02	07, 14
7284	search/seizure	02	07, 14
7286	personal property limitations	03	11
7286	personal property limitations	02, 03	07, 12, 14
7287	receipts to recipient and to designated individual	02	07
7287	receipts to recipient and to designated individual	02	10
7289	personal property protection	01	08
7289	personal property protection	02	08
7289	personal property protection	03	08
7289	personal property protection	03	08
7289	personal property protection	14	08
7289	personal property protection	14	08
7289	personal property protection	02	10

Code	Category	Type of Provider	Type of Remedial Action
7289	personal property protection	02	10
7289	personal property protection	02	11
7289	personal property protection	03	11
7289	personal property protection	10	14
7289	personal property protection	13	14
7289	personal property protection	03	07, 10
7289	personal property protection	03	10, 11
7289	personal property protection	13	10, 12
7289	personal property protection	13	10, 12
7301	safeguarding money	02	08
7301	safeguarding money	02	08
7301	safeguarding money	02	08
7301	safeguarding money	02	08
7301	safeguarding money	03	08
7301	safeguarding money	03	08
7301	safeguarding money	13	08
7301	safeguarding money	14	08
7301	safeguarding money	12	09
7301	safeguarding money	14	09
7301	safeguarding money	13	10
7301	safeguarding money	02, 03	10
7301	safeguarding money	10	14
7301	safeguarding money	14	14
7301	safeguarding money	03	*08
7301	safeguarding money	02	04, 14
7301	safeguarding money	03	08, 14
7301	safeguarding money	13	08, 14
7301	safeguarding money	13	08, 14
7301	safeguarding money	02	10, 12
7303	easy access to money in account	13	01
7303	easy access to money in account	13	03
7303	easy access to money in account	13	14
7303	easy access to money in account	03	02, 14
7304	ability to spend or use as desired	13	02, 06

Code	Category	Type of Provider	Type of Remedial Action
7360	labor & compensation	03	10
7360	labor & compensation	03	14
7360	labor & compensation	03	14
7400	restraint	03	01
7400	restraint	03	01
7400	restraint	03	04
7400	restraint	14	07
7400	restraint	03	08
7400	restraint	10	02, 07
7400	restraint	03	03, 04, 08
7420	seclusion	14	01
7420	seclusion	03	03
7420	seclusion	03	04
7420	seclusion	03	04
7420	seclusion	03	04
7420	seclusion	03	08
7420	seclusion	13	08
7420	seclusion	13	08
7420	seclusion	02	09
7420	seclusion	03	01, *08
7420	seclusion	03	03, 07
7420	seclusion	13	04, 06
7420	seclusion	03	07, 13
7420	seclusion	11	11, 14
7441	freedom of movement restrictions/limitations	03	01
7441	freedom of movement restrictions/limitations	03	04
7441	freedom of movement restrictions/limitations	13	06
7441	freedom of movement restrictions/limitations	03	07
7441	freedom of movement restrictions/limitations	03	07
7441	freedom of movement restrictions/limitations	03	07
7441	freedom of movement restrictions/limitations	03	07
7441	freedom of movement restrictions/limitations	03	07
7441	freedom of movement restrictions/limitations	03	07
7441	freedom of movement restrictions/limitations	02, 03	07

Code	Category	Type of Provider	Type of Remedial Action
7441	freedom of movement restrictions/limitations	02	08
7441	freedom of movement restrictions/limitations	03	08
7441	freedom of movement restrictions/limitations	02	14
7441	freedom of movement restrictions/limitations	03	14
7441	freedom of movement restrictions/limitations	03	14
7441	freedom of movement restrictions/limitations	10	01, 07
7441	freedom of movement restrictions/limitations	02, 03	01, 07, 14
7441	freedom of movement restrictions/limitations	12	01, 13
7441	freedom of movement restrictions/limitations	03	03, 07
7441	freedom of movement restrictions/limitations	02, 03	03, 07
7441	freedom of movement restrictions/limitations	02, 03	07, 08
7441	freedom of movement restrictions/limitations	02	07, 14
7441	freedom of movement restrictions/limitations	03	07, 14
7441	freedom of movement restrictions/limitations	03	07, 14
7441	freedom of movement restrictions/limitations	03	10, 12
7441	freedom of movement restrictions/limitations	02, 03	12, 14
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	01	01
7481	disclosure of confidential information	02	01
7481	disclosure of confidential information	02	01
7481	disclosure of confidential information	03	01
7481	disclosure of confidential information	07	01
7481	disclosure of confidential information	09	01
7481	disclosure of confidential information	09	01
7481	disclosure of confidential information	10	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01

Code	Category	Type of Provider	Type of Remedial Action
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	14	01
7481	disclosure of confidential information	01	02
7481	disclosure of confidential information	02	02
7481	disclosure of confidential information	03	02
7481	disclosure of confidential information	10	02
7481	disclosure of confidential information	14	02
7481	disclosure of confidential information	14	02
7481	disclosure of confidential information	01	03
7481	disclosure of confidential information	01	03
7481	disclosure of confidential information	02	03
7481	disclosure of confidential information	02	03
7481	disclosure of confidential information	03	03
7481	disclosure of confidential information	03	03
7481	disclosure of confidential information	03	03
7481	disclosure of confidential information	09	03
7481	disclosure of confidential information	10	03
7481	disclosure of confidential information	10	03
7481	disclosure of confidential information	13	03
7481	disclosure of confidential information	13	03
7481	disclosure of confidential information	13	03
7481	disclosure of confidential information	01	04
7481	disclosure of confidential information	14	04
7481	disclosure of confidential information	14	04
7481	disclosure of confidential information	14	04
7481	disclosure of confidential information	01	06
7481	disclosure of confidential information	01	07
7481	disclosure of confidential information	01	07
7481	disclosure of confidential information	01	07
7481	disclosure of confidential information	01	07
7481	disclosure of confidential information	02	07
7481	disclosure of confidential information	02	07

Code	Category	Type of Provider	Type of Remedial Action
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	03	07
7481	disclosure of confidential information	09	07
7481	disclosure of confidential information	10	07
7481	disclosure of confidential information	11	07
7481	disclosure of confidential information	11	07
7481	disclosure of confidential information	13	07
7481	disclosure of confidential information	13	07
7481	disclosure of confidential information	13	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	14	07
7481	disclosure of confidential information	03	08
7481	disclosure of confidential information	03	08
7481	disclosure of confidential information	03	08
7481	disclosure of confidential information	06	08
7481	disclosure of confidential information	06	08
7481	disclosure of confidential information	10	08

Code	Category	Type of Provider	Type of Remedial Action
7481	disclosure of confidential information	13	08
7481	disclosure of confidential information	14	08
7481	disclosure of confidential information	14	08
7481	disclosure of confidential information	14	09
7481	disclosure of confidential information	10	10
7481	disclosure of confidential information	12	10
7481	disclosure of confidential information	14	10
7481	disclosure of confidential information	14	10
7481	disclosure of confidential information	14	10
7481	disclosure of confidential information	01	11
7481	disclosure of confidential information	01	14
7481	disclosure of confidential information	01	14
7481	disclosure of confidential information	01	14
7481	disclosure of confidential information	10	14
7481	disclosure of confidential information	14	14
7481	disclosure of confidential information	14	14
7481	disclosure of confidential information	14	14
7481	disclosure of confidential information	14	14
7481	disclosure of confidential information	01	*08
7481	disclosure of confidential information	10	*08
7481	disclosure of confidential information	13	*08
7481	disclosure of confidential information	13	*08
7481	disclosure of confidential information	14	*08
7481	disclosure of confidential information	05	01, 02
7481	disclosure of confidential information	10	01, 02
7481	disclosure of confidential information	01	01, 02, 03
7481	disclosure of confidential information	01	01, 02, 03, 04, 07
7481	disclosure of confidential information	02	01, 02, 07
7481	disclosure of confidential information	03	01, 02, 07, 14
7481	disclosure of confidential information	09	01, 03, 14
7481	disclosure of confidential information	09	01, 03, 14
7481	disclosure of confidential information	09	01, 03, 14
7481	disclosure of confidential information	01	01, 07
7481	disclosure of confidential information	01	01, 07

Code	Category	Type of Provider	Type of Remedial Action
7481	disclosure of confidential information	01	01, 07
7481	disclosure of confidential information	07	01, 07
7481	disclosure of confidential information	10	01, 07
7481	disclosure of confidential information	10	01, 07
7481	disclosure of confidential information	13	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07
7481	disclosure of confidential information	14	01, 07, 11, 12
7481	disclosure of confidential information	14	01, 07, 14
7481	disclosure of confidential information	10	01, 12, 14
7481	disclosure of confidential information	01	01, 14
7481	disclosure of confidential information	03	02, 07
7481	disclosure of confidential information	03	02, 07
7481	disclosure of confidential information	13	02, 07
7481	disclosure of confidential information	13	02, 07
7481	disclosure of confidential information	01	03, 07
7481	disclosure of confidential information	14	03, 07
7481	disclosure of confidential information	14	03, 14
7481	disclosure of confidential information	03	04, 07
7481	disclosure of confidential information	02, 03	07, 08
7481	disclosure of confidential information	02, 03	07, 08
7481	disclosure of confidential information	10	07, 10
7481	disclosure of confidential information	03	07, 14
7481	disclosure of confidential information	04	07, 14
7481	disclosure of confidential information	10	07, 14
7481	disclosure of confidential information	14	07, 14
7481	disclosure of confidential information	14	07, 14
7481	disclosure of confidential information	01	10, 11
7481	disclosure of confidential information	02, 03	11, 14
7485	withholding of information	03	01
7485	withholding of information	10	14
7501	privileged communication	03	07

Code	Category	Type of Provider	Type of Remedial Action
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	02	01
7520	failure to report	10	01
7520	failure to report	14	01
7520	failure to report	14	01
7520	failure to report	02	02
7520	failure to report	03	02
7520	failure to report	06	02
7520	failure to report	07	02
7520	failure to report	14	02
7520	failure to report	02	03
7520	failure to report	02	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	03	03
7520	failure to report	13	03
7520	failure to report	13	03
7520	failure to report	14	03

Code	Category	Type of Provider	Type of Remedial Action
7520	failure to report	03	04
7520	failure to report	03	04
7520	failure to report	03	04
7520	failure to report	03	04
7520	failure to report	03	04
7520	failure to report	03	04
7520	failure to report	03	04
7520	failure to report	03	04
7520	failure to report	02	07
7520	failure to report	02	07
7520	failure to report	02	07
7520	failure to report	02	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	03	07
7520	failure to report	06	07
7520	failure to report	06	07
7520	failure to report	14	07
7520	failure to report	02	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08

Code	Category	Type of Provider	Type of Remedial Action
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	03	08
7520	failure to report	02	14
7520	failure to report	03	14
7520	failure to report	03	14
7520	failure to report	14	14
7520	failure to report	02	
7520	failure to report	02	*08
7520	failure to report	02	*08
7520	failure to report	03	*08
7520	failure to report	03	*08
7520	failure to report	03	*08
7520	failure to report	03	*08
7520	failure to report	03	*08
7520	failure to report	13	*08
7520	failure to report	13	*08, 03
7520	failure to report	02	01, 02, 07
7520	failure to report	07	01, 03
7520	failure to report	07	01, 07
7520	failure to report	03	01, 07
7520	failure to report	03	01, 07
7520	failure to report	03	01, 07
7520	failure to report	03	01, 07
7520	failure to report	05	01, 07
7520	failure to report	13	01, 07
7520	failure to report	14	01, 07
7520	failure to report	12	02, 07
7520	failure to report	12	02, 07

Code	Category	Type of Provider	Type of Remedial Action
7520	failure to report	14	02, 07
7520	failure to report	03	03, 04
7520	failure to report	02	03, 07
7520	failure to report	02	03, 07
7520	failure to report	02	03, 07
7520	failure to report	02	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	03	03, 07
7520	failure to report	13	03, 07
7520	failure to report	13	03, 07
7520	failure to report	13	03, 07, 09
7520	failure to report	10	03, 07, 10
7520	failure to report	10	03, 07, 10
7520	failure to report	10	03, 07, 10
7520	failure to report	10	03, 07, 10
7520	failure to report	10	03, 07, 10
7520	failure to report	13	04, 07
7520	failure to report	02	05, 06
7520	failure to report	03	07, 10
7520	failure to report	03	07, 10
7520	failure to report	03	07, 14
7520	failure to report	12	08, 09
7545	retaliation/harassment re rights protection	03	03
7545	retaliation/harassment re rights protection	13	03
7545	retaliation/harassment re rights protection	13	03
7545	retaliation/harassment re rights protection	02	04
7545	retaliation/harassment re rights protection	02	08
7545	retaliation/harassment re rights protection	03	08

Code	Category	Type of Provider	Type of Remedial Action
7545	retaliation/harassment re rights protection	13	08
7545	retaliation/harassment re rights protection	02	09
7545	retaliation/harassment re rights protection	03	01, 02, 03, 05
7545	retaliation/harassment re rights protection	02	04, 07, 09, 10
7545	retaliation/harassment re rights protection	13	05, 07
7545	retaliation/harassment re rights protection	02	U
7760	access to rights system	02	03
7760	access to rights system	02	07
7760	access to rights system	01	14
7760	access to rights system	14	01, 07, 09
7760	access to rights system	02	03, 05, 07, 10
7780	complaint investigation process	03	07
7780	complaint investigation process	03	07
7780	complaint investigation process	03	09
7780	complaint investigation process	03	09
7780	complaint investigation process	03	09
7780	complaint investigation process	14	*08, 14
7780	complaint investigation process	14	*08, 14
7780	complaint investigation process	02	03, 07
7780	complaint investigation process	02	04, 07, 09, 10
7780	complaint investigation process	03	09, 13

Section I: Complaint Data Summary: All LPH/U Rights Offices**Part A: Totals**

Allegations Involved	3085
Allegations Investigated	632
Substantiated	635

Part B: Aggregate Summary

1. Freedom from Abuse

Code	Category	Received	Investigation	Intervention	Substantiated
7221	Abuse Class I	11	11		1
7222	Abuse Class II	122	122		20
7223	Abuse Class III	46	46		9
7224	Sexual Abuse	13	13		2

2. Freedom from Neglect

Code	Category	Received	Investigation	Intervention	Substantiated
7225	Neglect Class I	24	24		6
7226	Neglect Class II	41	41		16
7227	Neglect Class III	48	48		25

3. Rights Protection System

Code	Category	Received	Investigation	Intervention	Substantiated
7760	Access to Rights System	18	1	17	4
7545	Retaliation/Harassment	0	0		0
7060	Notice/Explanation of Rights	6	0	6	0
7780	Complaint Investigation Process	0	0	0	0
7840	Appeal Process	1	0	1	0
7880	Mediation	3	0	3	0
7520	Failure to Report	0	0	0	0

4. Admission/Discharge/Second Opinion

Code	Category	Received	Investigation	Intervention	Substantiated
7050	Second Opinion - Denial of Services	2	0	2	0
4090	Second Opinion - Denial of Hospitalization	1	1	0	0
4980	Objection to Hospitalization (minor)	4	0	4	0
4190	Termination of Voluntary Hospitalization (adult)	31	3	28	1
4630	Independent Clinical Examination	0	0	0	0
4510	Court Hearing/Process	89	6	83	8

5. Civil Rights

Code	Category	Received	Investigation	Intervention	Substantiated
7041	Civil Rights: Discrimination, Accessibility, Accommodation, etc	26	6	20	4
7044	Religious Practice	12	2	10	1
7045	Voting	2	0	2	0
7047	Presumption of Competency	1	1	0	1
7048	Marriage/Divorce	0	0	0	0

6. Family Rights

Code	Category	Received	Investigation	Intervention	Substantiated
7111	Dignity & Respect	32	9	23	19
7112	Receipt of General Education Information	2	0	2	0
7113	Opportunity to provide information	4	0	4	1

7. Communication & Visits

Code	Category	Received	Investigation	Intervention	Substantiated
7261	Visitation	14	2	12	3
7262	Contact with Attorneys or others regarding legal matters	11	1	10	3
7263	Access to telephone, mail	53	4	49	11
7264	Funds for postage, stationery, telephone usage	2	1	1	0
7265	Written and posted limitations, if established	1	0	1	1
7266	Uncensored Mail	2	0	2	1
7267	Access to entertainment materials, information, news	19	0	19	3

8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Investigation	Intervention	Substantiated
7481	Disclosure of Confidential Information	126	30	96	40
7485	Withholding of Information (includes Recipient access to records)	14	4	10	2
7486	Correction of Record	6	0	6	1
7487	Access by P & A to records	3	0	3	0
7501	Privileged Communication	3	1	2	1

9. Treatment Environment

Code	Category	Received	Investigation	Intervention	Substantiated
7081	Safety	201	35	166	47
7082	Sanitary	85	4	81	34
7083	Humane	78	4	74	26
1708	Dignity & Respect	687	85	602	121
7085	Nutrition	81	0	81	20
7086	Least Restrictive Setting	6	0	6	0

10. Freedom of Movement

Code	Category	Received	Investigation	Intervention	Substantiated
7441	Restrictions/Limitations	41	12	29	13
7400	Restraint	8	5	3	4
7420	Seclusion	8	7	1	5

11. Financial Rights

Code	Category	Received	Investigation	Intervention	Substantiated
7301	Safeguarding Money	8	0	8	1
7302	Facility Account	0	0	0	0
7303	Easy Access to Money in Account	0	0	0	0
7304	Ability to Spend or Use as Desired	0	0	0	0
7305	Delivery of Money upon Release	0	0	0	0
7360	Labor & Compensation	0	0	0	0

12. Personal Property

Code	Category	Received	Investigation	Intervention	Substantiated
7281	Possession and Use	71	2	69	21
7282	Storage Space	2	1	1	0
7283	Inspection at Reasonable Times	5	0	5	1
7284	Search/Seizure	9	1	8	1
7285	Exclusions	0	0	0	0
7286	Limitations	3	0	3	0
7287	Receipts to Recipient and to Designated Individual	2	1	1	0
7288	Waiver	0	0	0	0
7289	Protection	136	10	126	48

13. Suitable Services

Code	Category	Received	Investigation	Intervention	Substantiated
7080	Treatment suited to condition	609	58	551	78
7049	Treatment by spiritual means	1	0	1	0
7100	Physical and mental exams	25	4	21	5
7130	Choice of physician/mental health professional	56	2	54	1
7140	Notice of clinical status/progress	5	0	5	1
7150	Services of mental health professional	28	0	28	4
7003	Informed Consent	17	6	11	6
7170	Electro Convulsive Therapy (ECT)	4	0	4	0
7160	Surgery	0	0	0	0
7180	Psychotropic Drugs	52	9	43	5
7190	Notice of medication side effects	14	2	12	2
7029	Information on Family Planning	0	0	0	0

14. Treatment Planning

Code	Category	Received	Investigation	Intervention	Substantiated
7121	Person-Centered Process	38	5	33	8
7122	Timely development	3	0	3	0
7123	Requests for Review	2	1	1	0
7124	Participation by Individual(s) of choice	2	1	1	0
7125	Assessment of Needs	3	0	3	0

15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Investigation	Intervention	Substantiated
7241	Prior Consent	1	0	1	0
7242	Identification	0	0	0	0
7243	Objection	0	0	0	0
7244	Release to others/return	0	0	0	0
7245	Storage/Destruction	0	0	0	0
7246	Treatment	1	0	1	0

16. Forensic Issues

Code	Category	Received	Investigation	Intervention	Substantiated
2020	Incompetent to Stand Trial (I.S.T.)				
2050	Not Guilty by Reason of Insanity (N.G.R.I.)				

TOTALS: 3085 632 2453 635

17. No Right Involved

Code	Category	Received
0	No Right Involved	726

18. Outside Provider Jurisdiction

Code	Category	Received
1	Outside Provider Jurisdiction	121

Mental Health Code requires in 330.1780 (1): “If it has been determined through investigation that a right has been violated, the respondent shall take appropriate remedial action that meets all of the following requirements: (a) Corrects or provides a remedy for the rights violations. (b) Is implemented in a timely manner. (c) Attempts to prevent a recurrence of the rights violation.” It is the responsibility of the ORR to maintain a record of the documented action.

Provider Key					
01	Outpatient	06	Day Program DD	11	Psychosocial Rehabilitation
02	Residential MI	07	Workshop (Prevocational)	12	Partial Hospitalization
03	Residential DD	08	Supported Employment	13	SIP
04	Inpatient	09	ACT	14	Other
05	Day Program MI	10	Case Management		

Remedial Action Key					
01	Verbal Counseling	06	Staff Transfer	10	Policy Revision/Development
02	Written Counseling	07	Training	11	Environmental Repair /Enhancement
03	Written Reprimand	08	Employment Termination	12	Plan of Service Revision
04	Suspension	*08	Employee left the agency, but substantiated	13	Recipient Transfer to Another Provider/Site
05	Demotion	09	Contract Action	14	Other

Remedial Action Taken for Substantiated Rights Violations All CMHSP Rights Offices

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	12	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	04	01
1708	dignity & respect	01	01
1708	dignity & respect	01	01
1708	dignity & respect	01	01
1708	dignity & respect	12	01
1708	dignity & respect	04	02
1708	dignity & respect	04	02
1708	dignity & respect	04	02
1708	dignity & respect	04	03
1708	dignity & respect	04	03
1708	dignity & respect	04	03
1708	dignity & respect	04	03
1708	dignity & respect	04	03
1708	dignity & respect	04	03
1708	dignity & respect	04	03
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	04	07
1708	dignity & respect	14	07
1708	dignity & respect	14	07

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	14	07
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	08
1708	dignity & respect	04	09
1708	dignity & respect	04	09
1708	dignity & respect	04	12
1708	dignity & respect	04	14
1708	dignity & respect	04	14
1708	dignity & respect	04	14
1708	dignity & respect	04	*08
1708	dignity & respect	04	*08
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 07
1708	dignity & respect	04	01, 14
1708	dignity & respect	04	02, 07
1708	dignity & respect	04	03, 07
1708	dignity & respect	04	03, 07
1708	dignity & respect	04	06, 07

Code	Category	Type of Provider	Type of Remedial Action
1708	dignity & respect	04	06, 07, 10
1708	dignity & respect	04	07, 14
1708	dignity & respect	04	10, 11
1708	dignity & respect	04	12, 14
4190	termination of voluntary hospitalization (adult)	04	01
4510	court hearing/process	04	01
4510	court hearing/process	04	07
4510	court hearing/process	04	07, 10
4510	court hearing/process	04	07, 10
4510	court hearing/process	04	07, 10
4510	court hearing/process	04	07, 10
4510	court hearing/process	04	07, 10
4510	court hearing/process	04	07, 10
4510	court hearing/process	04	07, 10
7003	informed consent	04	04
7003	informed consent	04	07
7003	informed consent	04	07
7003	informed consent	04	10
7003	informed consent	04	10
7003	informed consent	04	07, 10
7041	civil rights - discrimination, accommodation	04	01
7041	civil rights - discrimination, accommodation	04	07
7041	civil rights - discrimination, accommodation	12	11
7041	civil rights - discrimination, accommodation	04	14
7044	religious practice	04	06
7047	presumption of competency	04	07
7080	treatment suited to condition	04	01
7080	treatment suited to condition	04	01
7080	treatment suited to condition	04	01
7080	treatment suited to condition	04	01
7080	treatment suited to condition	04	01
7080	treatment suited to condition	04	01
7080	treatment suited to condition	04	01
7080	treatment suited to condition	04	01

Code	Category	Type of Provider	Type of Remedial Action
7080	treatment suited to condition	04	01, 02
7080	treatment suited to condition	04	01, 07, 14
7080	treatment suited to condition	04	02, 07
7080	treatment suited to condition	04	07, 10
7081	safe environment	04	01
7081	safe environment	01	01
7081	safe environment	04	01
7081	safe environment	04	01
7081	safe environment	04	01
7081	safe environment	04	01
7081	safe environment	04	01
7081	safe environment	04	01
7081	safe environment	01	01
7081	safe environment	04	02
7081	safe environment	04	07
7081	safe environment	04	07
7081	safe environment	04	07
7081	safe environment	04	10
7081	safe environment	04	10
7081	safe environment	04	10
7081	safe environment	04	10
7081	safe environment	04	10
7081	safe environment	04	10
7081	safe environment	04	11
7081	safe environment	04	11
7081	safe environment	04	11
7081	safe environment	04	11
7081	safe environment	04	11
7081	safe environment	04	12
7081	safe environment	04	12
7081	safe environment	04	12
7081	safe environment	04	12
7081	safe environment	04	12
7081	safe environment	04	12

Code	Category	Type of Provider	Type of Remedial Action
7081	safe environment	04	12
7081	safe environment	04	12
7081	safe environment	04	13
7081	safe environment	04	14
7081	safe environment	04	14
7081	safe environment	04	14
7081	safe environment	04	14
7081	safe environment	04	14
7081	safe environment	04	14
7081	safe environment	04	14
7081	safe environment	04	14
7081	safe environment	04	01, 07
7081	safe environment	04	01, 07, 10
7081	safe environment	04	01, 10
7081	safe environment	04	04, 07
7081	safe environment	04	07, 10
7081	safe environment	04	07, 10
7081	safe environment	04	07, 10
7081	safe environment	04	07, 11
7082	sanitary environment	04	01
7082	sanitary environment	04	07
7082	sanitary environment	04	07
7082	sanitary environment	04	07
7082	sanitary environment	04	07
7082	sanitary environment	12	07
7082	sanitary environment	04	10
7082	sanitary environment	04	10
7082	sanitary environment	04	11
7082	sanitary environment	04	11
7082	sanitary environment	04	11
7082	sanitary environment	04	11
7082	sanitary environment	04	11
7082	sanitary environment	04	11
7082	sanitary environment	04	11
7082	sanitary environment	04	11

Code	Category	Type of Provider	Type of Remedial Action
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	11
7083	humane environment	04	14
7083	Humane environment	04	14
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	01
7085	nutrition	04	10
7085	nutrition	04	10
7085	nutrition	04	10
7085	nutrition	04	10
7085	nutrition	04	12
7085	nutrition	04	14
7085	nutrition	04	14
7085	nutrition	04	14
7085	nutrition	04	01, 14
7100	physical and mental exams	04	01

Code	Category	Type of Provider	Type of Remedial Action
7100	physical and mental exams	04	07
7100	physical and mental exams	04	07
7100	physical and mental exams	04	07
7100	physical and mental exams	04	07
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	04	01
7111	family dignity & respect	12	01
7111	family dignity & respect	04	02
7111	family dignity & respect	04	02
7111	family dignity & respect	04	02
7111	family dignity & respect	04	07
7111	family dignity & respect	04	07
7111	family dignity & respect	04	07
7111	family dignity & respect	04	14
7111	family dignity & respect	04	03, 07
7111	family dignity & respect	04	07, 10
7113	family opportunity to provide information	04	01, 07
7121	person-centered process	04	01
7121	person-centered process	04	01
7121	person-centered process	04	07
7121	person-centered process	04	07
7121	person-centered process	04	07
7121	person-centered process	04	07
7121	person-centered process	04	14
7121	person-centered process	04	07, 10
7130	choice of physician/mental health professional	04	14

Code	Category	Type of Provider	Type of Remedial Action
7140	notice of clinical status/progress	04	07
7150	services of mental health professional	01	01
7150	services of mental health professional	01	01
7150	services of mental health professional	04	03
7150	services of mental health professional	04	07
7180	psychotropic drugs	04	01
7180	psychotropic drugs	04	07
7180	psychotropic drugs	04	07
7180	psychotropic drugs	04	01, 07
7180	psychotropic drugs	04	01, 07, 10
7190	notice of medication side effects	04	01
7190	notice of medication side effects	04	07
7221	abuse class I	04	04, 08
7222	abuse class II	04	01
7222	abuse class II	04	01
7222	abuse class II	04	04
7222	abuse class II	04	04
7222	abuse class II	04	04
7222	abuse class II	04	08
7222	abuse class II	04	08
7222	abuse class II	04	08
7222	abuse class II	04	08
7222	abuse class II	04	08
7222	abuse class II	04	01, 07
7222	abuse class II	04	01, 07
7222	abuse class II	01	01, 07
7222	abuse class II	04	02, 04, 07
7222	abuse class II	04	03, 04, 07
7222	abuse class II	04	03, 04, 07
7222	abuse class II	04	03, 04, 07
7222	abuse class II	04	03, 08
7222	abuse class II	04	04, 08
7222	abuse class II	04	04, 08

Code	Category	Type of Provider	Type of Remedial Action
7223	abuse class III	04	01
7223	abuse class III	04	01
7223	abuse class III	04	02
7223	abuse class III	04	08
7223	abuse class III	04	08
7223	abuse class III	04	01, 07
7223	abuse class III	04	01, 07
7223	abuse class III	04	03, 04
7223	abuse class III	04	03, 08
7224	abuse class I - sexual abuse	04	08
7224	abuse class I - sexual abuse	04	08
7225	neglect class I	04	08
7225	neglect class I	04	01, 07, 10
7225	neglect class I	04	01, 07, 10
7225	neglect class I	04	02, 07, 13
7225	neglect class I	04	04, 08
7225	neglect class I	04	04, 10
7226	neglect class II	04	02
7226	neglect class II	04	02
7226	neglect class II	04	04
7226	neglect class II	04	07
7226	neglect class II	04	07
7226	neglect class II	04	01, 07
7226	neglect class II	04	02, 07, 10
7226	neglect class II	04	02, 11
7226	neglect class II	04	03, 07
7226	neglect class II	04	04, 07
7226	neglect class II	04	04, 07
7226	neglect class II	04	07, *08
7226	neglect class II	04	07, 10
7226	neglect class II	04	07, 10
7226	neglect class II	04	07, 10
7226	neglect class II	04	07, 10

Code	Category	Type of Provider	Type of Remedial Action
7227	neglect class III	04	03
7227	neglect class III	04	04
7227	neglect class III	04	06
7227	neglect class III	04	08
7227	neglect class III	04	08
7227	neglect class III	04	10
7227	neglect class III	04	*08
7227	neglect class III	04	01, 03, 04, 07, 10
7227	neglect class III	04	01, 06
7227	neglect class III	04	01, 06, 10
7227	neglect class III	04	01, 07
7227	neglect class III	04	01, 07
7227	neglect class III	04	01, 07
7227	neglect class III	04	01, 07
7227	neglect class III	04	01, 07, 10
7227	neglect class III	04	01, 07, 10
7227	neglect class III	04	01, 07, 11
7227	neglect class III	04	01, 07, 11
7227	neglect class III	04	01, 10
7227	neglect class III	04	03, 04, 07
7227	neglect class III	04	03, 14
7227	neglect class III	04	07, 08, 10, 11
7227	neglect class III	04	07, 10
7227	neglect class III	04	07, 10, 11
7227	neglect class III	04	07, 11
7261	visitation	04	07
7261	visitation	04	10
7261	visitation	04	10
7262	contact with attorneys or others regarding legal matters	04	01
7262	contact with attorneys or others regarding legal matters	04	07
7262	contact with attorneys or others regarding legal matters	04	01, 07
7263	access to telephone, mail	04	07
7263	access to telephone, mail	04	07

Code	Category	Type of Provider	Type of Remedial Action
7263	access to telephone, mail	04	07
7263	access to telephone, mail	04	07
7263	access to telephone, mail	04	10
7263	access to telephone, mail	04	11
7263	access to telephone, mail	04	11
7263	access to telephone, mail	04	14
7263	access to telephone, mail	04	14
7263	access to telephone, mail	04	07, 12
7263	access to telephone, mail	04	10, 11
7265	written and posted limitations, if established	04	10
7266	uncensored mail	04	01
7267	access to entertainment materials	04	11
7267	access to entertainment materials	04	11
7267	access to entertainment materials	04	11
7281	possession and use of personal property	04	07
7281	possession and use of personal property	04	07
7281	possession and use of personal property	04	07
7281	possession and use of personal property	04	11
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	14
7281	possession and use of personal property	04	01, 07

Code	Category	Type of Provider	Type of Remedial Action
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	14
7289	personal property protection	04	02, 07
7289	personal property protection	04	11, 14
7301	safeguarding money	04	01
7400	restraint	04	03
7400	restraint	04	07
7400	restraint	04	07
7400	restraint	04	04, 07
7420	seclusion	04	01
7420	seclusion	04	01
7420	seclusion	04	07
7420	seclusion	04	08
7420	seclusion	04	01, 02
7441	freedom of movement restrictions/limitations	04	01
7441	freedom of movement restrictions/limitations	04	02
7441	freedom of movement restrictions/limitations	04	03
7441	freedom of movement restrictions/limitations	04	07

Code	Category	Type of Provider	Type of Remedial Action
7481	disclosure of confidential information	14	11
7481	disclosure of confidential information	04	14
7481	disclosure of confidential information	04	14
7481	disclosure of confidential information	04	14
7481	disclosure of confidential information	04	14
7481	disclosure of confidential information	04	14
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01, 07
7481	disclosure of confidential information	04	01, 07, 10
7481	disclosure of confidential information	04	01, 07, 14
7481	disclosure of confidential information	04	01, 10
7481	disclosure of confidential information	04	07, 10
7481	disclosure of confidential information	04	07, 10
7485	withholding of information	04	07
7485	withholding of information	04	10
7486	correction of record	04	07
7501	privileged communication	04	02
7760	access to rights system	04	07
7760	access to rights system	04	07
7760	access to rights system	12	10
7760	access to rights system	04	14